DreamSpark for Institutions
FAQ for Customers

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Overview and Customer Benefits

1. What is DreamSpark?

Microsoft DreamSpark provides no-cost access to Microsoft designer and development tools for verified students and educators around the world, to support and advance their learning and skills through technical design, technology, math, science and engineering activities. Academic subscription volume licensing customers receive an online subscription to DreamSpark at no additional cost for instructional use by their teachers and students organization-wide in their classrooms and labs. In addition, Science, Technology, Engineering, and Math (STEM) departments in higher education institutions may qualify for an online DreamSpark Premium subscription at no additional cost as a benefit of their Enrollment for Education Solutions (EES) or Open Value Subscription – Education Solutions (OVS-ES).

2. What are the benefits of the DreamSpark program?

Much more than a software subscription, membership includes:

- DreamSpark software subscription that includes Microsoft platform, server and developer tools software as well as betas, new releases and tech support.

- Special license rights allowing an organization or department to install DreamSpark software on any number of departmental lab machines for instructional and research purposes.

- The ability for students taking at least one credit course offered by the member organization or department to install the software on their personal machines for use in coursework and personal development projects.

- Instant online access to all DreamSpark content.

- No-charge access to e-academy's License Management System (ELMS) for automated distribution of software and product keys to eligible users via the Web.

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3. Where is Microsoft DreamSpark currently available?

Microsoft DreamSpark is available worldwide. If it's not available in your country, please visit dreamspark.com for more information about how to get your school set up.

4. Why is DreamSpark being offered to Academic VL Subscription customers?

Microsoft believes in the power of technology to transform education, foster local innovation and enable jobs and economic growth for everyone. Microsoft DreamSpark is just another way of helping this next generation of young leaders seize the opportunity to harness the transformative magic of software. By offering DreamSpark with a VL subscription agreement, we provide customers with a cost-effective way to get all of Microsoft's productivity, collaboration, and developer tools under a single agreement.

5. How does this benefit my students?

With the DreamSpark Membership, your students get the professional-level developer and designer tools they would use to build real sites, apps, and games for Xbox Live®/360®, Kinect™, Microsoft Windows® Phone, and more. Students get a head start on a career, or do better in class. Tomorrow's tech superstars can be found in dorm rooms and in Microsoft tech clubs on campuses around the world. They will create thousands of next-gen apps, tools, and games. That's why we're giving students and institutions the top development and design tools to be used for instructional use at no charge.

6. My institution has an academic VL agreement. How do I take advantage of the online subscription of DreamSpark?

- New customers signing any of our academic VL subscription agreements will receive information about how to activate their online subscription of DreamSpark in their volume licensing program welcome letter.

- Existing subscription customers have received notification about DreamSpark and information about how to transition from their current MSDNAA membership to a new DreamSpark membership at their <u>next renewal</u>. There is no impact to their existing membership. For any questions about your existing subscription or this transition, please contact: www.dreamspark.com/Support/RSC

7. How do my STEM departments take advantage of an online subscription of DreamSpark Premium?

STEM departments covered with an academic VL subscription agreement are eligible to receive a subscription to DreamSpark Premium at no additional cost. If you believe your

department is eligible, talk to your reseller about how to activate your subscription.

8. What happened to Developer AA?

Developer AA isn't gone—it's simply been renamed to DreamSpark Premium. All of the titles that were previously available through Developer AA are still available. If you had a Developer AA subscription through MSDNAA, you will continue to access software titles as you did before.

9. What happened to Designer AA?

Helping students who want to be designers is critical, but we wanted to find a way to make this easier for institutions, so we have changed up the program. Instead of Designer AA membership, institutions can get a new DreamSpark membership that gives them access to all of Microsoft's development and designer tools. If your institution currently has a Designer AA membership, you can continue to enjoy those benefits until your membership expires. When it's time for you to renew, you will be transitioned to a new DreamSpark membership.

10. What happened to High School AA?

If your school currently has a High School AA membership, you can continue to enjoy those benefits until your membership expires. When it's time for you to renew, you will be transitioned to a new DreamSpark membership.

11. What software will be included in the DreamSpark program?

Software for Production Use	DreamSpark	DreamSpark Premium
Operating Systems		
Windows Client		✓
Windows Server	✓	✓
Developer & Design Tools		
Visual Studio Professional	✓	✓
Visual Studio Premium		✓
Visual Studio Ultimate		✓
Expression	✓	✓
Windows Embedded	✓	✓
Applications		
Visio		✓

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Project		✓
OneNote		✓
Servers		
SQL Server	✓	✓
BizTalk Server		✓
SharePoint Server		✓

Use Rights

12. What are the allowed uses of DreamSpark subscription software?

Software acquired through the DreamSpark subscription may be used by your institution's students, faculty, or staff:

- to develop, support, conduct, or take courses, labs, or programs offered by the institution

- in non-commercial research on behalf of the institution

- or to design, develop, test, and demonstrate software programs for the above purposes

13. What are the restrictions on use of the software?

DreamSpark software may not be used for commercial purposes or to develop or maintain the institution's own administrative or IT systems.

14. What are the restrictions around the use of the Windows operating system license available through DreamSpark Premium?

The Windows operating system license available through DreamSpark Premium is an upgrade license and may only be installed on a device that already has a Windows Operating system installed on it. It may be installed on a "naked PC" only if the device is owned or leased by the institution and the device will <u>at all times</u> remain physically located in the labs operated by the STEM department with a DreamSpark Premium subscription.

15. Can students continue using the software upon graduation?

The institution must stop providing DreamSpark subscription benefits to students, faculty, or staff when they cease being eligible, per the use rights. However, students who have received software under the DreamSpark subscription may continue to use

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the software when they are no longer students (either upon graduation or leaving the school) provided they do so in accordance with the use rights.

16. Where can I obtain the complete use rights?

For complete terms and conditions, please visit www.dreamspark.com to access the [DreamSpark EULA](#) or the [DreamSpark Premium EULA.](#)

17. What if I have other questions about DreamSpark?

- General Information: http://dreamspark.com
- Customer Support: www.dreamspark.com/Support/RSC

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